

**CONDITIONS OF HIRE**  
**Lodge Escapes Ltd**

**Please read this carefully as when you book your holiday you are entering into a contract that is binding in various ways.**

**1** Bookings become effective on receipt of signed booking form together with a deposit of no less than 25% of holiday cost. If you require accommodation within six weeks of making a booking payment must be made in full. A receipt/confirmation will be sent by return and this will form the contract between us.

**2** Balance of payment becomes due six weeks prior to arrival.

**3** If notice of cancellation is received in writing not less than six weeks prior to dates booked deposits will be refunded less an administration fee of £50.00

**4** In cases of cancellation less than 6 weeks prior to dates booked, deposits will be forfeited and we reserve the right to the balance of total accommodation charges. Every effort will be made to relet the accommodation and in this event only deposits will be forfeited.

**5** We cannot accept responsibility nor will we pay compensation for any events that may occur that are beyond our reasonable control that prevent us from providing the accommodation booked on the dates reserved. In these circumstances every effort will be made to provide accommodation to a similar standard as that booked. Alternatively, should you decide to cancel your holiday, you would be entitled to a full refund of deposits and any balances paid.

We, or any person living or working at Chapel Barn do not accept responsibility for any loss, damage or injury to person or property (including cars, accessories or contents) whilst within the confines of Chapel Barn or whilst you or members of your party are engaged in any activity, or any illness arising from any cause whatsoever.

**6** A maximum of two well-behaved dogs are allowed on the understanding that they will be kept under close control at all times and that you provide your own bedding for the pets. Under no circumstances are pets allowed to lie on beds and chairs and they must not be left unattended in the lodge. To protect the wildlife at Chapel Barn, dogs must be kept on a lead at all times. Please call to discuss requests outside these parameters. A charge of £30 per pet is payable.

**7** Breakage's must be reported prior to departure and you will be responsible for the repair or replacement cost of these.

**8** We cannot accept bookings from minors and reserve the right to refuse bookings and admission to any person for any reason including causing a disturbance or nuisance that may upset the peace and tranquillity of Chapel Barn. Pro rata refunds will be made under these circumstances.

**9** Data Protection Policy. We do not pass personal details on to any third parties and take full responsibility for ensuring that your details are kept secure with us. We may contact you from time to time to advise you of future promotions and changes at Chapel Barn Lodges and other lodge parks operated by us.

**10** Bookings are effective from 4.00pm on day of arrival until 10.00am on day of departure. Guests are requested to leave the lodges in a clean and tidy state.

**11** Payment by Visa, MasterCard, Maestro/Switch attracts a 2.5% charge to cover costs. There is no charge for debit card payments.